

Mission Statement Performance Goals – 2023

WMCHHealth’s vital mission is to provide the highest-quality care for all residents of the Hudson Valley regardless of ability to pay. WMCHHealth will build on its long tradition of delivering the most advanced services in the region by providing a fiscally sound network that ensures access to a coordinated continuum of care for its community. As the region’s only academic medical center-led network, WMCHHealth is committed to educating the next generation of caregivers for the Hudson Valley and integrating research to advance treatment, expand knowledge, and improve lives.

Performance Goal 1: Position WMCHHealth as an “Employer of Choice” by focusing on our most valuable assets – our people

- Develop initiatives to strengthen workforce retention
- Invest in programs and services to improve medical group performance

Performance Goal 2: Achieve Sustainable Growth Across WMCHHealth

- Continue to develop key service lines through targeted investments
- Advance clinical capabilities across the network

Performance Goal 3: Ensure Top-of-Mind Consumer Awareness and Selection of WMCHHealth Services

- Enhance awareness of WMCHHealth’s investments in physicians, services, facilities, and technology

Performance Goal 4: Ensure Exceptional Patient Experience from “Door to Discharge” to Become a Destination of Choice for Patient and Their Families

- Implement initiatives to enhance patient safety across WMCHHealth
- Invest in programs and services to improve the patient experience



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Performance Results

Performance Goal 1: Position WMCHHealth as an “Employer of Choice” by focusing on our most valuable assets – our people

- Developed initiatives to strengthen workforce retention
- Invested in programs and services to improve medical group performance

Performance Goal 2: Achieve Sustainable Growth Across WMCHHealth

- Continued to develop key service lines through targeted investments in Neurosciences, Trauma, Surgery, Pediatrics, Women’s Health, and Behavioral Health
- Advanced clinical capabilities across each region of WMCHHealth

Performance Goal 3: Ensure Top-of-Mind Consumer Awareness and Selection of WMCHHealth Services

- Enhanced awareness of WMCHHealth’s investments in physicians, services, facilities, and technology

Performance Goal 4: Ensure Exceptional Patient Experience from “Door to Discharge” to Become a Destination of Choice for Patient and Their Families

- Implemented initiatives to enhance patient safety across WMCHHealth
- Invested in programs and services to improve the patient experience

